

The Place of Little Miracles

June 28, 2005

To Whom It May Concern:

Children's Therapy Clinic was given the opportunity in January 2005 to participate in a strategic planning process led by Tim Fink with N-Vision Business Solutions. A core group of Clinic staff and board members worked with Mr. Fink over a four month period in intensive weekly work sessions. This process was unique in that it allowed participants the opportunity to examine their beliefs and attitudes as well as the beliefs and attitudes of others. It was also an exercise in focused visualization, a technique that produced a powerful vision for our future. We now believe that we can approach our future with confidence, direction, and purpose.

Developing a strategic plan has been a long-time goal of our organization but we did not make it a priority until this year. After going through the process with Tim, we realized it was well worth the time and effort. Children's Therapy Clinic now has a dynamic working document that details our goals for the future. We have a road map that will help our organization accomplish these goals and grow over the next five years so that we can better serve the special needs children in our community.

We would strongly recommend this process to any organization, either for profit or not for profit that is interested in becoming more focused and goal-driven in their approach to the management of their organization. Tim's guidance throughout helped us not only identify our goals but possible hurdles we may face while working towards our goals. The participants compared this to a Master's Level course in strategic planning.

Sincerely,

%ohn K. Fischer

Treasurer